A7460-14 2186

ANNUAL SURVEY 1984

National Conference of Catholic Charities

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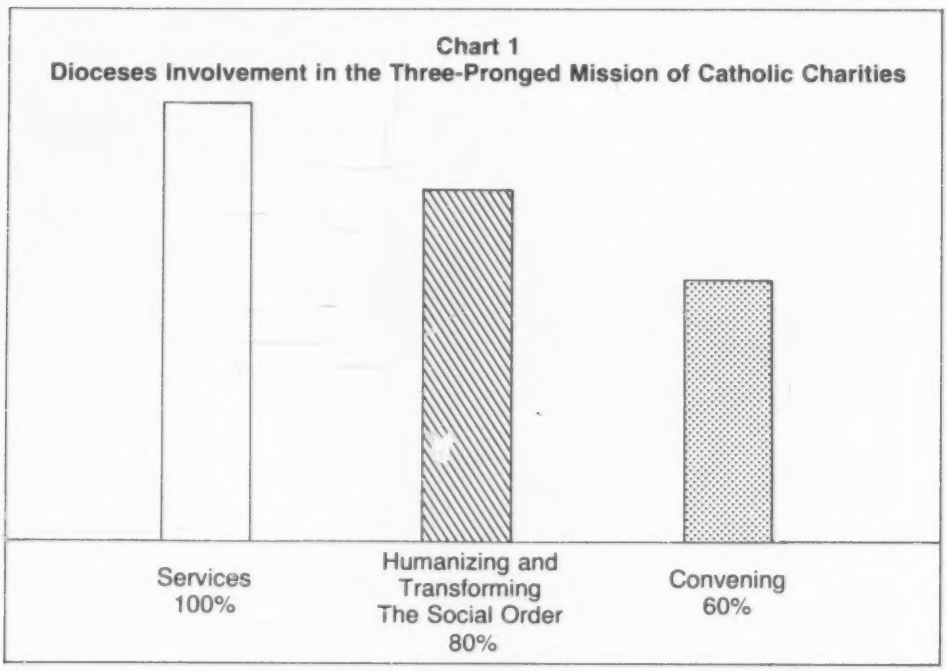
PART I—SERVICES AND ACTIVITIES

In 1984 the member agencies and institutions of the National Conference of Catholic Charities showed an impressive response to problems individuals and families are facing in our society.

A 65% response rate was received from the 1984 survey. Greater numbers of agencies returned the questionnaires in previous years, so it is difficult to compare figures contained in some 1984 tables with tables from earlier reports. Often it appears that numbers have decreased, but when a 100% projection is done on this year's data and data from other years, we find that this is not always the case. In comparing the agencies which responded in 1984 to those which did not, there appears to be a balance of large and small agencies, rural and urban dioceses, so that while the projections are estimates, we believe they are reasonable projections. Tables 1, 23, and 25 give some projection totals so that comparisons can be made.

In 1984 over 190,000 persons were involved in the National Conference of Catholic Charities working to alleviate suffering through service and action. The activity occurred through 158 diocesan agencies; 401 additional branch offices; 179 residential and support service facilities for children, youth, physically and mentally disabled individuals, and the elderly; and numerous parishes.

Chart 1
Dioceses Involvement in the Three-Pronged Mission of Catholic Charities



SECTION A—SERVICES

Over 5 million persons were assisted through a variety of services including counseling, homemaker services, emergency financial and material assistance and shelter.

Counseling is the service most often provided and in 1984 over 1,200,000 persons were treated in either individual, family or group sessions. Emergency material assistance and food is provided to the next largest group of people. In 1984 855,372 persons received food through soup kitchens, food banks or meals-on-wheels services and 802,088 persons received other forms of emergency material assistance.

From looking at the statistics for the past 5 years, it appears that 1982 was a peak year for services to the poor and that there has been a steady decrease in the numbers of persons being provided with emergency shelter, food and other material assistance through Catholic Charities agencies and institutions. It is impossible to know from the statistics why this is occurring. It may be that the number of persons seeking services has leveled off since 1982. It may be that with limited resources, priority is given to providing direct services rather than keeping statistics. It may also be that many efforts by Catholic Charities are done in coalitions with other religious and non-profit groups, so the statistics on Catholic Charities' contribution are not readily available.

While direct material services appear to be down, there seems to be more of an effort to provide the more difficult and time consuming tasks of networking and support services needed to help people achieve more self sufficiency. In Table 2 totals are given for categories such as health and medical, legal, employment, housing, etc. In each of these areas, there has been a substantial increase. Most of that increase is in the area of advocacy, assisting persons in locating employment, housing, medical services, etc., providing legal advice.

Support services are also up. There is a large increase in the number of persons served through homemaker services allowing persons who may have had to turn to a more restrictive environment had these services not been available to remain at home. Day care services for children, youth, aging and disabled persons also went up by almost 50% offering families assistance with balancing the needs of all their members.

Catholic Charities agencies also report serving more abused adults and abused children in 1984. In recent years domestic violence has received public attention with more people coming forward seeking services. Catholic Charities has responded to the needs of over 100,000 persons in this category.

Chart 2
Concentration of Services According to Population Group

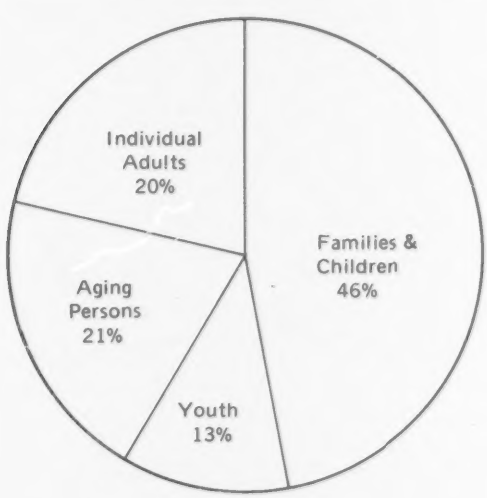


Table 1—Service Trends 1980-1984

	1980	% Change	1981	% Change	1982	% Change	1983	% Change	1984
Counseling	839,696	7.5%	902,287	21.8%	1,099,083	(10.4%)	985,289	3.0%	1,015,102
Residential Care	113,735	(13.0%)	98,952	16.3%	115,049	(2.0%)	112,779	7.0%	120,682
Non-Residential Care	67,983	39.6%	94,908	(18.6%)	77,283	(6.9%)	71,976	49.0%	107,258
Homemaker Services	29,523	20.0%	35,423	42.9%	50,619	20.9%	61,216	493.1%	363,063
Health and Medical	215,783	86.9%	403,396	(15.2%)	342,271	(20.7%)	271,322	65.2%	448,169
Education	254,933	(23.5%)	194,975	56.2%	304,505	(52.1%)	145,953	30.1%	189,876
Legal	43,619	68.1%	73,343	(14.3%)	62,876	(65.7%)	21,573	299.1%	86,102
Employment	67,079	80.7%	121,182	(19.3%)	97,809	(32.6%)	65,943	118.7%	144,196
Recreational	672,888	(32.3%)	455,209	9.6%	499,039	(36.2%)	318,545	166.2%	848,080
Housing	54,479	(.1%)	54,413	53.3%	83,439	(59.6%)	33,668	203.6%	102,203
Transportation	2,101		n/a		n/a		49,672	72.2%	85,560
Food	n/a		253,949	101.2%	510,975	110.3%	1,074,569	(20.4%)	855,372
Adoption	57,176	3.0%	58,874	11.6%	65,679	3.9%	68,208	(2.0%)	66,728
Socialization Services	699,767	(26.8%)	511,918	37.2%	814,671	(34.4%)	534,216	(26.0%)	397,409
Access Services	550,140	26.2%	694,012	22.0%	846,988	(5.5%)	800,595	(10.9%)	713,169
Emergency Shelter	33,891	37.3%	46,526	153.8%	118,083	(6.3%)	110,608	(23.1%)	85,088
Emergency Assistance	645,287	(1.8%)	633,491	31.1%	830,219	73.2%	1,438,134	(44.0%)	802,088
Other	91,192	233.1%	303,796	54.5%	469,291	20.4%	565,138	(24.0%)	429,677
Total Families									1,105,462
Total Individuals	2,624,954	20.8%	3,172,242	20.3%	3,814,963	21.2%	4,623,345	(10.3%)	4,146,252

Table 2—Services to Families & Children, Youth, Individual Adults, and Aging Persons

Service Provided	Families & Children		Youth		Individual Adults		Aging Persons		Total Persons
	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	# of Persons Served
Counseling	93	523,117	67	90,700	66	143,680	62	45,999	803,496
Residential Care	47	18,521	54	33,682	28	27,255	31	26,240	105,698
Non-Residential Care	30	52,566	24	9,808	13	21,342	21	7,344	91,060
Homemaker Services	12	10,881	2	231	5	767	31	224,879	236,758
Health and Medical	24	34,362	18	13,759	16	7,444	33	58,806	114,371
Education	40	35,772	32	27,921	23	23,319	14	15,695	102,707
Legal	20	29,781	7	7,550	13	25,123	15	6,879	69,333
Employment	20	10,764	14	4,211	26	21,634	12	4,176	40,785
Recreational	13	10,071	22	210,935	10	13,105	20	50,650	284,761
Housing	26	18,777	7	187	18	5,538	25	16,172	40,674
Transportation	25	5,195	12	1,698	19	66,815	30	48,721	122,429
Food	43	401,248	18	19,839	33	686,594	27	134,905	1,242,586
Adoption	71	39,323	28	3,448	3	5,631	23	602	49,004
Socialization Services	26	170,587	28	85,334	16	25,001	27	2,395	283,317
Access Services	51	281,530	31	31,932	33	66,861	42	150,098	530,421
Emergency Shelter	37	34,468	18	17,710	21	111,189	13	3,129	166,496
Emergency Assistance	70	472,016	21	32,399	38	162,558	34	16,942	683,915
Other	29	220,222	13	35,921	17	32,280	19	23,147	311,570
Total No. of Families	69	601,704	35	51,470	23	47,865	35	65,376	766,415
Total No. of Individuals	104	1,566,578	79	428,575	77	686,103	85	699,911	3,381,167

Table 3—Services to Persons Who Are Physically Disabled, Physically Ill, Mentally Retarded, Mentally Ill, Chemically Dependent

	Persons with Physical Disabilities		Persons who are Physically Ill		Persons who are Mentally Retarded		Persons who are Mentally Ill		Persons with a Chemical Dependency	
Service Provided	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served
Counseling	42	15,555	23	313,340	30	4,187	49	41,059	39	25,774
Residential Care	24	83,127	12	1,443	22	1,573	19	3,803	14	2,258
Non-Residential Care	9	399	5	259	12	833	10	1,496	1	91
Homemaker Services	8	1,869	9	13,330	5	144	7	825	3	330
Health and Medical	19	7,110	21	44,145	13	1,061	11	3,689	10	4,075
Education	17	2,366	2	115	23	3,107	14	1,094	9	8,535
Legal	7	215	6	139	2	158	6	508	4	87
Employment	8	565	0	0	7	712	8	1,239	3	176
Recreational	11	2,822	2	485	15	1,240	11	1,188	3	132
Housing	11	1,127	5	1,397	6	88	10	600	6	606
Transportation	18	8,390	13	1,396	10	620	16	2,696	4	256
Food	12	1,254	7	1,371	10	490	13	3,502	8	2,436
Adoption	14	77	2	30	5	8	3	11	5	21
Socialization Services	15	24,080	4	454	13	3,861	14	3,016	7	3,782
Access Services	24	10,215	15	3,799	16	1,749	19	16,330	16	8,212
Emergency Shelter	8	921	6	459	4	191	16	2,353	9	2,451
Emergency Assistance	18	2,355	10	2,354	13	646	14	13,837	10	7,208
Other	10	2,926	4	584	10	944	6	4,732	5	691
Total No. of Families	34	21,576	19	5,484	26	3,490	29	13,601	20	13,290
Total No. of Individuals	60	119,592	37	349,260	48	13,994	53	55,233	40	50,580

Table 4—Services to Unmarried Parents, Divorced and Separated Persons, Abused Adults, Abused Children

	Unmarried Parents		Divorced/Separated Persons		Abused Adults		Abused Children	
Service Provided	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served
Counseling	74	29,958	59	39,740	46	11,351	47	9,475
Residential Care	32	1,891	7	794	6	804	24	2,864
Non-Residential Care	10	1,286	4	117	4	6,086	9	463
Homemaker Services	3	324	4	152	6	200	6	676
Health and Medical	18	2,319	6	165	4	63	4	651
Education	19	3,784	9	8,077	2	11	8	1,003
Legal	13	276	9	841	5	513	5	465
Employment	10	304	5	113	2	34	4	325
Recreational	6	457	1	55	1	4	7	699
Housing	10	161	2	36	5	509	3	774
Transportation	7	202	7	256	7	110	5	618
Food	14	2,159	11	5,515	7	2,135	6	2,236
Adoption	57	3,201	8	78	0	0	6	27
Socialization Services	16	2,546	11	5,412	3	371	7	1,398
Access Services	30	36,038	16	31,372	18	5,535	15	5,684
Emergency Shelter	15	413	6	4,291	12	1,186	12	1,433
Emergency Assistance	26	5,689	22	19,700	13	5,588	9	3,148
Other	12	12,421	6	11,711	3	138	5	50,304
Total No. of Families	47	37,987	29	35,827	21	3,194	27	3,645
Total No. of Individuals	79	54,278	60	90,965	49	24,010	53	63,689

Table 5—Services to Military Families, Native Americans, Prisoners and Probationers, Poor and Homeless

	Military Families		Native Americans		Prisoners and Probationers		Poor and Homeless Persons	
Service Provided	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served
Counseling	19	1,280	23	1,930	28	20,892	35	66,719
Residential Care	5	17	12	237	13	2,272	19	15,179
Non-Residential Care	2	102	4	100	3	113	9	2,269
Homemaker Services	0	0	2	141	1	1	8	4,768
Health and Medical	2	11	7	1,491	4	59	13	35,542
Education	3	12	5	157	4	295	9	3,331
Legal	2	63	1	1,418	5	281	12	810
Employment	2	6	3	106	8	1,189	16	5,200
Recreational	3	96	2	101	1	40	8	26,291
Housing	2	17	3	110	2	28	18	8,774
Transportation	0	0	4	103	3	18	19	5,987
Food	5	597	9	298	5	212	32	805,372
Adoption	10	174	7	105	0	0	7	1,685
Socialization Services	1	2	4	170	7	4,475	11	19,319
Access Services	9	3,509	8	1,884	10	2,645	32	178,083
Emergency Shelter	3	92	6	2,224	7	256	28	85,088
Emergency Assistance	7	998	14	10,819	13	1,161	51	467,342
Other	3	103	5	119	4	1,145	12	64,888
Total No. of Families	18	2,210	12	2,078	13	1,996	40	332,151
Total No. of Individuals	21	1,793	31	21,524	31	32,202	64	833,540

Table 6—Refugees

	Western Hemisphere		Southeast Asia		European		Other		
Service Provided	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Dioceses Responding	# of Persons Served	Total Refugees Served
Counseling	24	25,962	53	26,672	35	4,118	22	3,358	60,244
Residential Care	7	13,076	8	784	3	6	1	120	14,005
Non-Residential Care	3	3,976	8	350	3	9	1	800	5,150
Homemaker Services	0	0	4	670	1	50	3	80	808
Health and Medical	7	29,455	26	20,376	18	620	8	598	51,108
Education	12	1,544	31	12,584	20	1,142	9	213	15,555
Legal	12	18,034	21	11,716	15	243	11	530	30,582
Employment	16	5,209	45	11,652	35	1,937	24	1,089	20,007
Recreational	1	5	7	1,612	4	180	1	23	1,833
Housing	8	1,835	26	2,599	20	608	13	444	5,553
Transportation	7	965	21	4,567	14	658	13	665	6,910
Food	11	878	19	2,620	11	473	10	429	4,451
Adoption	13	11,823	48	22,182	33	2,001	20	333	36,453
Socialization Services	8	2,830	26	53,370	14	1,328	8	7,128	64,712
Access Services	19	3,977	40	28,073	22	4,067	19	2,639	38,856
Emergency Shelter	6	451	11	577	8	236	6	258	1,553
Emergency Assistance	14	14,668	26	3,124	16	654	12	986	19,500
Other	9	16,790	19	15,450	13	1,603	11	3,448	37,343
Total No. of Families	18	16,883	45	55,088	32	1,736	24	9,161	82,987
Total No. of Individuals	37	51,031	76	88,127	54	4,830	43	8,250	152,448

Table 7—Education Services

Category	Dioceses	Persons Served
Family Life Education	54	77,888
Natural Family Planning	25	5,611
Adult Basic Education	16	5,895
Read Start	14	3,028
Special Education	32	6,247
English as a Second Language	31	11,338
Other	38	22,051
Total	84	132,058

Table 8—Employment Services

Category	Dioceses	Persons Served
Job Development/Placement	55	32,993
Job Training	34	9,653
Job Referrals	38	37,999
Sheltered Workshops	8	1,155
Other	16	11,927
Total	62	82,992

Table 9—Health Services

Category	Dioceses	Persons Served
Home Health Care	18	8,290
Health Clinics	17	22,066
Institutional Nursing Care	27	42,746
Hospice Care	3	76
Dental Care	18	10,828
Other	28	207,304
Total	60	291,310

Table 10—Homemaker Services

Category	Dioceses	Persons Served
Homemaker Services	30	27,185
Meals	17	71,894
Other	5	107,223
Total	37	206,302

Table 11—Housing Services

Category	Dioceses	Persons Served
Number of Housing Units for Elderly	26	9,940
Number of Housing Units for Families	6	832
General Housing Search	31	15,876
Other	25	40,284
Total	60	66,932

Table 12—Legal Services

Category	Dioceses	Persons Served
Legal Advice	22	56,516
Legal Representation	18	9,230
Advocacy	27	40,958
Other	17	37,662
Total	49	144,366

Table 13—Non-Residential Care Services

Category	Dioceses	Persons Served
Respite Care	19	1,785
Day Care	42	43,617
Other	15	11,054
Total	55	56,456

Table 14—Recreation Services

Category	Dioceses	Persons Served
CYO	9	244,044
Summer Camp	28	18,127
Neighborhood Center	11	22,961
Scouts/Big Brother/Big Sister	17	13,545
Sports	12	73,180
Golden Age/Senior Citizen	27	122,325
Other	25	57,070
Total	57	551,252

Table 15—Residential Cares

Category	Dioceses	Persons Served
Foster Family Care	74	10,254
Group Home Care	42	5,795
Institutional Care	42	63,936
Other	29	16,421
Total	94	96,406

Table 16a—Parish Social Ministry

Type of Program	Number of Dioceses	Number of Parishes Involved
Social Service	47	2448
Social Action	29	1501
Convening	35	1521
Total Number of Parishes in Dioceses in 1984	61	8513
Total Number of Parishes in Agency Operated Program	49	2719
Total Number of Parishes in Independent Programs	34	958
Total Parishes with Programs	61	3677

Table 16b—Personnel in Parish Social Ministry Programs

	Dioceses	Individuals
Full Time Directors Employed by Agency for Agency Program	21	21
Part Time Directors Employed by Agency for Agency Program	19	19
Full Time Staff Employed by Agency for Agency Program	29	158
Part Time Staff Employed by Agency for Agency Program	45	200
Staff Employed by Parishes for Agency Program	12	171
Staff Employed by Parishes for Independent Program	29	379
Parish Level Volunteers		75,776

Table 16c—Social Services Provided Through Parish Social Ministry

Service Provided	Dioceses Responding	# Of Parishes Involved
Counseling	38	905
Residential Care	4	29
Non-Residential Care	7	23
Homemaker Services	17	503
Health and Medical	14	246
Education	19	581
Legal	8	62
Employment	17	419
Recreational	10	381
Housing	16	295
Transportation	24	659
Food	32	1,139
Adoption	2	20
Socialization Services	29	1,043
Access Services	26	1,270
Emergency Shelter	23	309
Emergency Assistance	36	1,356
Other	16	871

SECTION B—HUMANIZING AND TRANSFORMING THE SOCIAL ORDER

In 1984, as in past years, the three issues which received the most attention from NCCC member agencies and institutions in the area of legislative action were:

Family Life
the Economy
Abortion

Community Organizing efforts most often centered around:

Housing
the Economy
Hunger and Nutrition
International Justice

Agencies convened the Christian community on a large number of topics, but priority issues in 1984 were:

the Economy
Hunger and Nutrition
Family Life

During 1984 Member agencies became more involved on the parish level. The largest number of parishes participated in:

Housing activities
Peace/Nuclear Disarmament
Hunger and Nutrition

In 1984 more Catholic Charities' staff became involved in directly influencing public policy through a variety of means including: participation on government committees and commissions, providing consultation to public officials, participation in the development of revision of regulations.

Table 17—Humanizing and Transforming the Social Order

	Legislative Action	Community Organizing	Convening	Parish Social Ministry	
Issue	Dioceses Involved	Dioceses Involved	Dioceses Involved	Dioceses	Parishes
Abortion	42	23	20	14	579
Agriculture & Rural	17	16	15	9	107
Criminal Justice	27	14	18	13	338
Education	13	15	13	8	275
The Economy	49	30	38	17	768
Energy	13	16	16	7	58
Family Life	53	26	33	11	429
Handicapped Concerns	24	15	18	10	173
Health Care	27	13	12	8	193
Housing	37	31	28	17	1,453
Hunger and Nutrition	38	30	34	21	909
International Justice	34	29	28	11	869
Land Use	6	4	3	5	177
Minority Rights	21	15	12	11	411
Peace/Nuclear Disarmament	21	18	25	15	998
Tax Issues	30	6	11	5	418
Transportation	5	7	7	6	106
Other	14	10	8	4	311

Table 18—Influencing Public Policy Implementation
A. General Policy

Type of Action	Dioceses	Number of Activities		
		National Level	State Level	Local Level
Government Committees or Commissions	60	22	160	270
Consultation to Public Officials	66	247	909	961
Participation in Development or Revision of Regulations	55	53	420	191
Participation in Coalitions	82	77	355	819
Total	88			

B. Title XX—Comprehensive Annual Services Plan

Type of Involvement	Dioceses
Needs Assessment	45
Resource Allocation	31
Program Development	43

Table 19—Community Program Development

Community Programs	Dioceses	Programs
Cooperative Organizations	27	106
Housing Corporations	28	80
Neighborhood Councils	21	135
Senior Citizens' Organizations	27	282
Economic Development Corp/Credit Union	11	14
Health Care Centers	14	41
Other	29	236
Total	62	894

PART II—PERSONNEL

Please note that the figure in Table 20 for personnel by sex and Table 22 for personnel by ethnic group do not match. This is because some agencies and institutions which were able to provide statistics according to sex could not give us figures for ethnic group. There is also a variation in the three different tables for number of volunteers. Again, agencies and institutions do not always keep breakdowns on volunteers according to sex and/or ethnic group, but were able to give us the total number of volunteers in Table 21.

Table 20—Personnel by Sex

	Personnel					
	Priests	Brothers	Laymen	Sisters	Laywomen	Total
All Categories	1,033	158	46,288	2,114	75,316	124,909
Total Paid Staff	259	59	7,073	1,388	24,056	32,835
Diocesan/Executive Director	43	0	48	5	8	104
Asst/Assoc/Branch/Dept/ Institution Director	92	12	501	177	356	1,138
Office Manager/ Program Manager	12	17	634	151	962	1,776
Professional Service Staff	102	18	2,299	551	7,063	10,033
Para-Professional Service Staff	7	10	1,696	282	5,276	7,271
Administrative Assistant/ Executive Secretary	0	1	24	17	386	428
Clerical	0	0	170	96	6,881	7,147
Custodial/Maintenance	0	1	961	36	704	1,702
Other Personnel	3	0	740	73	2,420	3,236
Board Members	546	22	3,969	400	2,865	7,802
Volunteers	228	77	35,246	326	48,395	84,272

Table 21—Volunteer Staff

Total Number of Volunteers in 1984	124,622
Number of Specially Trained Volunteers	29,952
Number of Agency Level Volunteers	40,723
Number of Parish Level Volunteers	75,776

Table 22—Personnel By Ethnic Group

	White	Black	Hispanic	Asian	Other	Total
All Categories	82,601	7,457	4,230	1,126	1,660	97,074
Total Paid Staff	18,129	4,330	1,878	658	174	25,169
Diocesan/Executive Director	103	0	1	0	0	104
Asst/Assoc/Branch/Dept/ Institution Director	890	49	41	7	3	990
Office Manager Program Manager	1,326	156	90	27	10	1,609
Professional Service Staff	6,567	1,155	514	273	67	8,576
Para-Professional Service Staff	4,126	1,535	514	217	39	6,431
Administrative Assistant/ Executive Secretary	362	24	29	5	2	422
Clerical	1,927	462	268	62	24	2,743
Custodial/Maintenance	889	343	198	21	10	1,461
Other Personnel	1,939	606	223	46	19	2,833
Board Members	5,931	292	257	36	409	6,925
Volunteers	58,541	2,835	2,095	432	1,077	64,980

Chart 3
Personnel By Sex

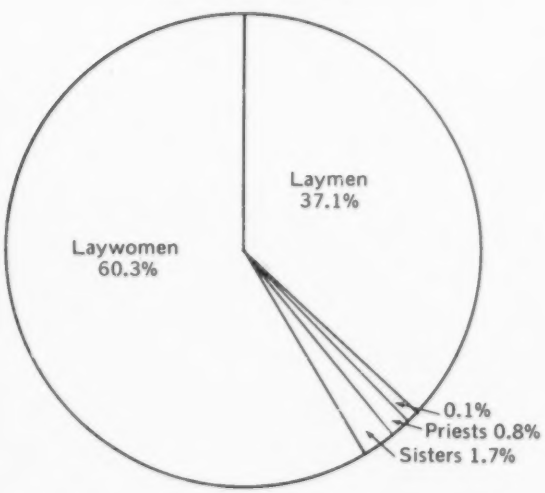


Chart 4
Personnel By Ethnicity

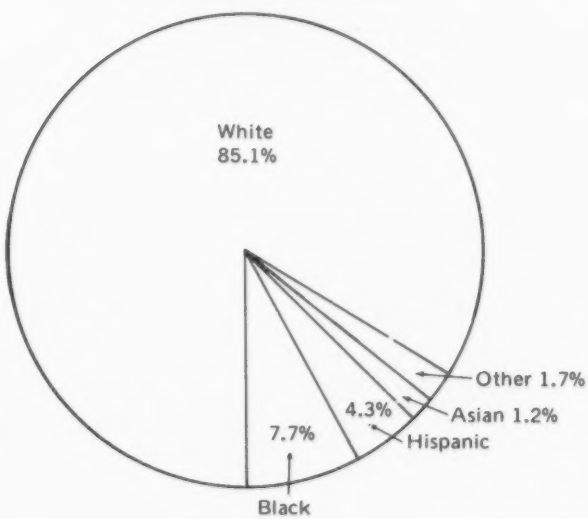
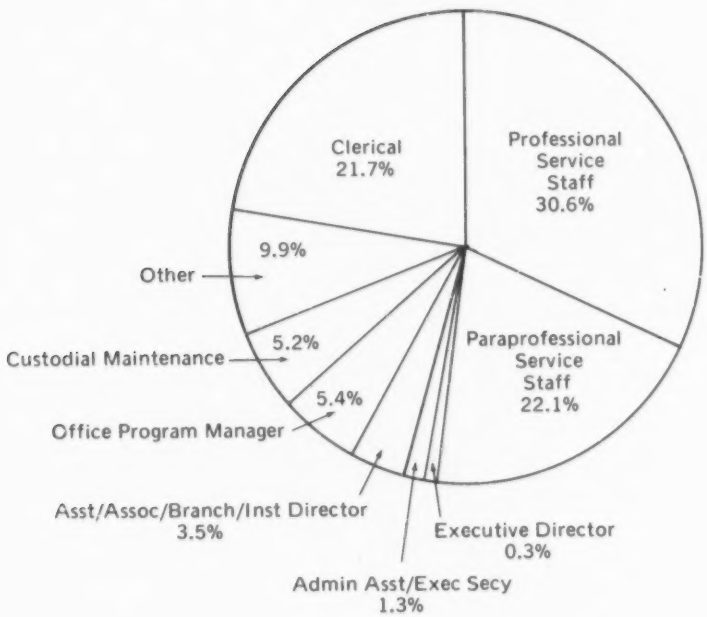


Chart 5

(A)
Breakdown of Paid Staff



(B)
Breakdown of All Staff

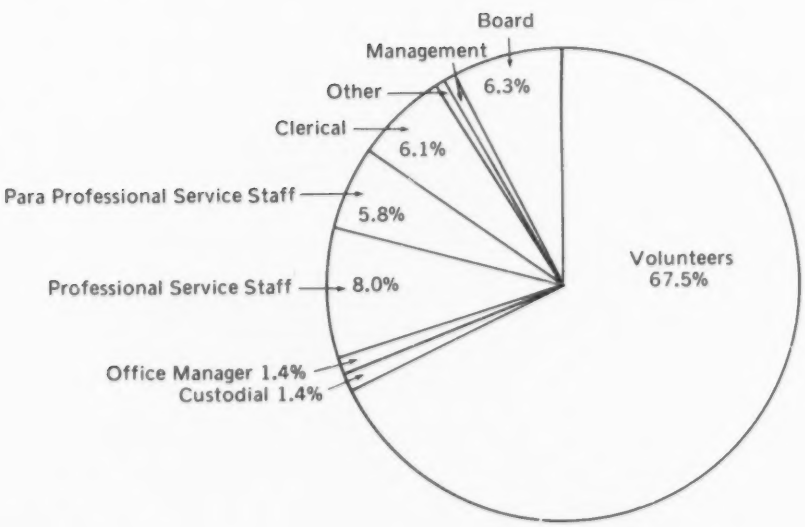


Table 23—Personnel Trends 1980-1984

	1980	% Change	1981	% Change	1982	% Change	1983	% Change	1984
All Categories	147,622	(1.4%)	145,496	19.9%	174,407	(2.1%)	170,796	12.5%	192,162
Total Paid Staff	40,322	(10.5%)	36,078	15.0%	41,479	9.6%	45,462	11.1%	50,510
Diocesan/Executive Director	158	.0%	158	.0%	158	.0%	158	.0%	158
Asst/Assoc/Branch/Dept/ Institution Director	1,878	(8.7%)	1,714	11.6%	1,912	(.7%)	1,899	(7.8%)	1,751
Office Manager Program Manager	2,363	(23.5%)	1,808	30.1%	2,352	2.2%	2,404	13.7%	2,732
Professional Service Staff	13,529	(5.5%)	12,779	5.3%	13,453	8.2%	14,556	48.3%	21,589
Para-Professional Service Staff	9,343	(7.5%)	8,644	13.0%	9,767	26.8%	12,382	(9.7%)	11,186
Administrative Assistant/ Executive Secretary	692	(16.9%)	575	10.3%	634	3.0%	653	.8%	658
Clerical	4,589	(13.6%)	3,966	6.9%	4,238	12.7%	4,775	130.3%	10,995
Custodial/Maintenance	2,346	(10.7%)	2,096	69.3%	3,549	(23.5%)	2,714	(3.5%)	2,618
Other Personnel	5,425	(20.0%)	4,338	24.8%	5,414	9.4%	5,921	(15.9%)	4,978
Board Members	11,022	13.6%	12,525	(3.2%)	12,130	5.2%	12,760	(5.9%)	12,003
Volunteers	96,278	.6%	96,893	24.7%	120,797	(6.8%	112,574	15.2%	129,649

PART III—FINANCES

Total income to Catholic Charities agencies remained almost the same in 1984 as it was in 1983. There were, however, some changes within the various source categories.

1984 was the second year in which we asked agencies how much funding was received through the Combined Federal Campaign. Funding from this source increased over four times. It is difficult to say whether this is in fact as large an increase as it appears since our experience has been that when a new question is asked on the survey, the response for the first year is low because agencies and institutions are not prepared with their statistics.

Money from Foundations more than doubled.

Government Fees and Grants were down 7.4%.

Program Service Fees increased 13%.

Diocesan Grants increased 20% bringing funding from this source almost back up to the 1982 level. There had been a decrease of over 20% in 1983.

Another category which showed a near return to the 1982 level was Investment Income. There had been a 27% increase in 1983 and a 29% decrease in 1984 bringing the 1984 response to slightly lower than the 1982 figure.

The years of 1982 and 1983 had shown large increases in the funding from most categories. It appears that 1984 was a leveling off year.

Table 24a—Income

Source	Number of Dioceses Receiving from Source	Amount	% of Cash Income
Total Cash Income		$586,009,055.00	
United Way	84	$47,742,528.00	8.1%
Combined Federal Campaign	11	$5,834,756.00	1.0%
Government Fees and Grants	93	$273,808,817.00	46.7%
Foundation Grants	45	$7,726,768.00	1.3%
Investment Income	73	$12,895,029.00	2.2%
Program Service Fees	97	$134,951,778.00	23.0%
Catholic Charities Appeal	35	$23,504,887.00	4.0%
Diocesan Grants	74	$20,517,774.00	3.5%
Other Contributions	81	$33,321,865.00	5.7%
Fundraising	50	$6,454,337.00	1.1%
Other	73	$19,250,516.00	3.3%
Total In-Kind Income		$24,371,120.00	
In-Kind Salary Contributions	64	$12,854,142.00	52.7%
In-Kind Space and Facilities Contribution	45	$4,623,864.00	19.0%
Other In-Kind Contributions	37	$6,893,114.00	28.3%
Total Cash and In-Kind Contribution		$610,380,175.00	

Table 24b—Expenditures

Category	Amount	% of Total Disbursement
Program Services Expenses	$514,036,193.00	84%
Fundraising Expenses	$6,236,079.00	1%
Management and General Expenses	$91,850,276.00	15%
Total	$612,122,548.00	

Table 25—Income Trends 1980-1984

Source	1980	% Change	1981	% Change	1982	% Change	1983	% Change	1984
Total Cash Income	$666,593,095	(2.5%)	$650,031,171	14.3%	$743,271,564	21.2%	$900,419,984	.1%	$901,552,392
United Way	$58,160,195	3.4%	$60,141,163	10.2%	$66,272,351	4.8%	$69,454,299	5.4%	$73,450,043
Combined Federal Campaign							$1,548,096	479.8%	$8,976,547
Government Fees and Grants	$320,214,545	5.5%	$337,865,858	16.2%	$392,638,130	15.9%	$455,042,703	(7.4%)	$421,244,333
Foundation Grants	$10,919,741	(66.6%)	$3,648,642	3.0%	$3,759,040	50.1%	$5,641,397	110.7%	$11,887,335
Investment Income	$13,463,843	31.2%	$17,666,953	25.9%	$22,238,240	27.1%	$28,270,693	(29.8%)	$19,838,506
Program Service Fees	$154,932,133	(29.6%)	$109,021,899	19.3%	$130,070,066	40.8%	$183,094,403	13.4%	$207,618,120
Catholic Charities Appeal	$26,512,680	9.4%	$29,018,042	9.9%	$31,889,234	3.1%	$32,881,114	10.0%	$36,161,364
Diocesan Grants	$25,938,280	54.8%	$40,161,714	(17.7%)	$33,072,252	(20.5%)	$26,297,985	20.0%	$31,565,806
Other Contributions	$32,284,672	(30.3%)	$22,502,338	58.0%	$35,555,142	53.6%	$54,610,215	(6.1%)	$51,264,407
Fundraising	$5,972,830	(11.1%)	$5,310,055	20.8%	$6,415,996	49.1%	$9,563,618	3.8%	$9,929,749
Other	$18,194,175	35.7%	$24,694,507	(13.5%)	$21,361,114	59.2%	$34,015,462	(12.9%)	$29,616,178
Total In-Kind Income	$22,744,833	(5.5%)	$21,498,149	45.0%	$31,173,170	3.8%	$32,357,105	15.9%	$37,494,030
In-Kind Salary Contribution	$11,157,464	(.9%)	$11,057,171	14.8%	$12,690,593	(5.9%)	$11,941,978	7.6%	$12,854,142
In-Kind Space & Facilities	$7,805,971	(13.2%)	$6,771,949	33.9%	$9,065,471	10.7%	$10,038,270	(29.1%)	$7,113,637
Other In-Kind Contributions	$3,781,397	(3.0%)	$3,699,029	156.7%	$9,417,105	10.2%	$10,376,858	2.2%	$10,604,790

Chart 6
Proportion of Income By Funding Source

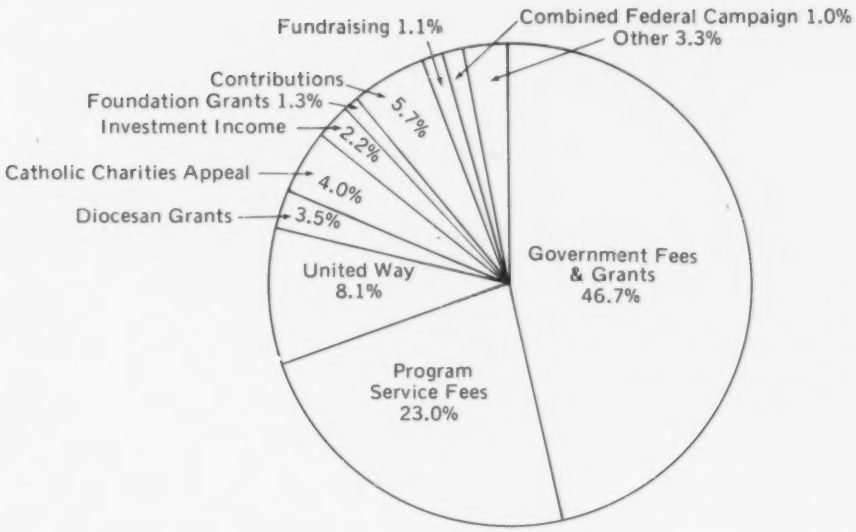


Chart 7
Expenditures